

# PUBLIC SAFETY NOTICE from

## **D&H Gas Company**

**1008 E 4<sup>th</sup> St DeQuincy, LA 70633**

**D&H Gas Company owns and operates an Odorized natural gas distribution system serving residential and commercial customers in and around Deweyville, Hartburg and Indian Lake in southern Newton County, Texas.**

The purpose of this message is to inform the public that D&H Gas Co has buried gas pipelines throughout the gas service area that provide safe reliable energy to its customers. D&H Gas Co maintains these pipelines to a high standard and they are considered reliable. D&H has a Damage Prevention Program to prevent damage to gas lines. The Program includes membership in the 811 System, Line Markers & Public Liaison outreach to Stakeholders. D&H also has established an Emergency Plan for responding to an emergency situation. We work closely with Fire and Emergency Response Personnel. Prior to any excavation in and around any gas facilities contact the number below.

## **Nation Wide One Call Number 811**

### Help Us Keep You Safe

#### How to Recognize a Natural Gas Leak

Natural gas leaks may be detected by one of the following indications on or near our pipelines right-of-way:

1. A gaseous or hydrocarbon odor. (smell of rotten eggs)
2. A blowing or hissing sound.
3. Dust blowing from a hole in the ground.
4. Continuous bubbling in one spot in wet or flooded area.
5. Dead vegetation (grass, shrubs or trees.)
6. Abnormally dry or hardened soil.
7. Fire apparently coming from the ground or burning above the ground.

**CAUTION:** Gas that has accumulated in a confined space is subject to **EXPLOSION.**

Please stay away from immediate area of any suspected gas leak and contact D&H Gas Co. Never turn on or off Switches or use a flashlight or phone in the presence of a gas smell

#### **WHAT TO DO IF YOU FIND A LEAK OR SUSPECT A PROBLEM**

**Please take precautions immediately**

- Turn off machinery or equipment in the immediate area
- If the odor is very strong and you are indoors, turn off any lit pilots, open the windows and doors to ventilate and go outside, and Call us from a neighbor's house.
- Do not create any sparks or heat sources which could ignite escaping gas, For example, do not start a car, turn on or off any light switches, light a match or cigarette.
- Immediately leave the area. Walk away from the gas leak and maintain a safe distance.
- Have others stay away from the leak

**Notify us. Please give us your name, the location and a description of the problem**

**NOTE:** D&H Gas Co does **not** maintain buried piping between the gas meter and the house or business. The customer is responsible for maintaining and repairing this section of gas piping from leakage. These buried gas lines should be checked periodically for leakage.

If you need additional information, suspect a natural gas leak or in case of an emergency concerning a D&H Gas Co gas main or service line, immediately call:

**OFFICE and 24 HOUR NUMBER**  
**(337) 786-6251**